







Enquiries and complaints

(8:00am-7:00pm Mon-Fri AEST) 13 88 08

To report faults or emergencies, call your local

distributor AusNet Services (24 hrs)

1800 500 509

13 17 99

Energy & Water Ombudsman Victoria (EWOV)

Website

engie.com.au/home/contact

The Estate of Mr John DENEEFE U 1/25 WINDELLA AVE KEW EAST VIC 3102



Customer Number

Invoice Number

Site Address

12727661

66646356

Account Number 14284206

Issue Date 14 January 2025

> S D02 403 COLES RD, WOODFIELD VIC 3715

6305589048 9 National Metering Identifier (NMI)

Your Electricity Account

Tax Invoice

Engie (ABN 67 269 241 237) is a partnership comprising IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Ltd (ACN 070 374 293)



Account Summary

Total amount of your last bill \$128.20 Payment received - Thank You \$128.20 Balance brought forward \$0.00



Total amount payable

\$136.29

DUE DATE



Could you save money on another plan?

The numbers show you're on the right plan. You can review your plan at any time via MyENGIE: myengie.engie.com.au

You can also compare generally available offers in your area on the Victorian Energy Compare website at: compare.energy.vic.gov.au



31 January 2025

This payment will be made via Direct Debit on the due date. Please ensure that funds are available.



How to Pay

Payment of \$136.29 will be made by Direct Debit on or around 31 Jan 2025. Please ensure that funds are available.



or Amex.

Credit Card **Payments**

Visit engie.com.au

Ref: 142842061

or call **1300 654 238** to

pay by Visa, Mastercard



PayPal

Visit engie.com.au to

pay with PayPal.



Post Billpay

Pay in person at any post office, by phone on

13 18 16 or go to postbillpav.com.au

Billpay Code: 2013 Ref: 0142 8420 6106 2729 1289



Direct Debit

Automatically pay on the due date by setting up direct debit. For details and an application form, visit engie.com.au

or call 13 88 08.

More info:

Biller Code: 606327 Ref: 0142 8420 61



Contact your bank or financial institution to make this payment from your cheque, savings, credit card or transaction account.

www.bpay.com.au



By Mail

Post payment slip with your cheque made payable to:

Engie. GPO Box 367 Melbourne VIC 3001 Please do not staple or attach the payment slip.

Depending on the payment method you use, fees may apply. For more information please visit www.engie.com.au/help-centre/fees-charges

Centrepay payments: Eligible residential customers can contact Centrelink to arrange regular Centrepay deductions. Centrepay reference number: 555 062 444 C

Useful information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand Your Bill' section to see if you have received a rebate or concession. More information at energy.gov.au

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1800 370 600 to discuss the suitability of this plan for you.







Interpreter Service 1300 408 265 - 8:00am to 7:00pm, Mon - Fri AEST TTY Service 1800 555 630 - 8:00am to 600pm, Mon - Fri AEST

Per il servizio interpreti chiamare il numero indicato sopra.

للحصول على خدمات الترجمة الشفهية إتصل بالرقم المدرج أعلاه.

Για υπηρεσία διερμηνέων, τηλεφωνήστε στον παραπάνω αριθμό.

Para comunicarse con el servicio de interpretación llame al nùmero

Muốn liên lac với sờ thống dịch, xin vui lòng gội số diện thoại trên dãy.

如需傳服務,請枏以上龙括。

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Meter Read Type

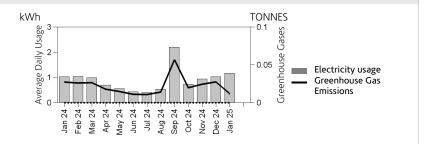
Based on an actual meter read. Your next scheduled meter read is 03 April 2025.

Consumption Profile

For more information and tools on saving energy, visit compare.energy.vic.gov.au

Total greenhouse emissions for this bill:

0.08 tonnes



Electricity Usage Benchmarks

Compare your electricity usage with similar households in your area.

Electricity Usage (kWh)

Average usage by number of people in household

Average daily cost: \$1.42 Average daily usage: 0.96 kWh Same time last year: 0.88 kWh

To find out more about how the average household energy usage is

calculated visit compare.energy.vic.gov.au

For more information and tools on saving energy, visit compare.energy.vic.gov.au







764 kWh



1,333 kWh



2,134 kWh

Summary of Your Plan

Plan name

VIC Simply Renewal GDC 29/17

Renewable sources N/A & carbon offsets

Benefit

29% Guaranteed/eBill/Direct Debit

Discount

Benefit change date 30 DEC 2025

Concession Information

You may be entitled to a VIC State Government Concession, rebate or relief scheme. For information on how to apply or to change your details call us on 13 88 08.

Payment Assistance

If you are unable to pay this invoice in full, you may be eligible for payment assistance, such as:

- An extension of the due date of your invoice for one billing cycle;
- A payment plan under which you pay for your energy use in advance; or
- A payment plan which will enable you to pay your outstanding balance and expected future usage via fixed, regular instalments over an agreed period.

Please call us on 1800 065 475 to discuss these options or other options that may be available to you.

Understand Your Bill									
Energy Charges									
Meter Number	Start Date	Start Index	End Date	End Index	Bill Days	Usage kWhs	Meter Type		
4233752-001	09 Oct 2024	9146.509	12 Jan 2025	9238.584	96	92.08	Interval		
Tariff	Bill Period				Consumption	Unit Price	Amount (incl. GST)		
Peak	09 Oct 2024 to 0	8 Jan 2025			87.09 kWh	0.864710	\$75.31		
Peak	09 Jan 2025 to 1	.2 Jan 2025			4.99 kWh	0.864710	\$4.31		
Supply Service Cha	rges					Unit Price	Amount (incl. GST)		
Supply Charges	(96 Days)					1.170070	\$112.33		
Discounts							Amount (incl. GST)		
Discount Plan : 29% Guaranteed/eBill/Direct Debit Discount									
Supply Charges			\$112.33 Cr @ fixed 29%off				\$32.57 Cr		
Energy Charges			\$79.62 Cr @ fixed 29%off				\$23.09 Cr		
Total for Electricity Products							\$136.29 (incl. GST)		
GST standard rate @ 10.00%						\$12.39			