







### **Get In Touch**

Enquiries and complaints

(8:00am-7:00pm Mon-Fri AEST) 138808

To report faults or emergencies, call your local distributor AusNet Services (24 hrs)

13 17 99

Energy & Water Ombudsman Victoria (EWOV)

1800 500 509

Website

engie.com.au/home/contact

Mr DENEEFE U 1/25 WINDELLA AVE KEW EAST VIC 3102



#### **Customer Number**

12727661

67919319

**Account Number** 

14284767

Issue Date

Invoice Number

13 April 2025

Site Address

S D03. 403 COLES RD, WOODFIELD VIC 3715

National Metering Identifier (NMI)

6305589049 7

# **Your Electricity Account**

#### Tax Invoice

Engie (ABN 67 269 241 237) is a partnership comprising IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Ltd (ACN 070 374 293)



### **Account Summary**

Total amount of your last bill Payment received - Thank You \$481.34 \$481.34

Balance brought forward

\$0.00



## Could you save money on another plan?

Based on your past usage, our VIC-ENGIE Saver may cost you up to \$905.99 less per year than your current plan. Visit engie.com.au/compare-bill or call us to switch to this offer. You can review your plan at any time via MyENGIE

myengie.engie.com.au



## **Total amount payable**

\$337.00

### **DUE DATE**

02 May 2025

This payment will be made via Direct Debit on the due date. Please ensure that funds are available.



## **How to Pay**

Payment of \$337.00 will be made by Direct Debit on or around 02 May 2025. Please ensure that funds are available.



or Amex.

Credit Card **Payments** 

Visit engie.com.au

Ref: 142847672

or call **1300 654 238** to

pay by Visa, Mastercard



PayPal

pay with PayPal.

Post Billpay

Pay in person at any post office, by phone on **13 18 16** or go to

postbillpav.com.au Billpay Code: 2013 Ref: 0142 8476 7106 4007 8201



**Direct Debit** 

Automatically pay on the due date by setting up direct debit. For details and an application form, visit engie com au

or call 13 88 08.





Phone & Internet Banking

Contact your bank or financial institution to make this payment from your cheque, savings, credit card or transaction account.

More info: www.bpay.com.au

Biller Code: 606327 Ref: 0142 8476 72



By Mail

Post payment slip with your cheque made payable to:

Engie. GPO Box 367 Melbourne VIC 3001 Please do not staple or attach the payment slip.

# Depending on the payment method you use, fees may apply.

For more information please visit www.engie.com.au/help-centre/fees-charges

Centrepay payments: Eligible residential customers can contact Centrelink to arrange regular Centrepay deductions. Centrepay reference number: 555 062 444 C

## Useful information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand Your Bill' section to see if you have received a rebate or concession. More information at energy.gov.au

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1800 370 600 to discuss the suitability of this plan for you.







Interpreter Service 1300 408 265 - 8:00am to 7:00pm, Mon - Fri AEST

TTY Service 1800 555 630 - 8:00am to 600pm, Mon - Fri AEST

Per il servizio interpreti chiamare il numero indicato sopra.

للحصول على خدمات الترجمة الشفهية إتصل بالرقم المدرج أعلاه.

Για υπηρεσία διερμηνέων, τηλεφωνήστε στον παραπάνω αριθμό.

Para comunicarse con el servicio de interpretación llame al nùmero

Muốn liên lac với sờ thống dịch, xin vui lòng gội số diện thoại trên dãy.

如需傳服務,請枏以上龙括。

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## Meter Read Type

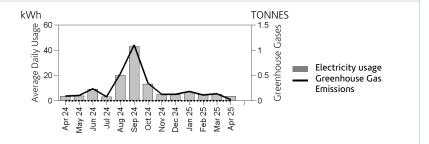
Based on an actual meter read. Your next scheduled meter read is 04 July 2025.

### **Consumption Profile**

For more information and tools on saving energy, visit compare.energy.vic.gov.au

Total greenhouse emissions for this bill:

0.37 tonnes



## **Electricity Usage Benchmarks**

Compare your electricity usage with similar households in your area.

Electricity Usage (kWh)

Average usage by number of people in household

Average daily cost: \$3.92 Average daily usage: 5.03 kWh Same time last year: 4.26 kWh

To find out more about how the average household energy usage is

calculated visit compare.energy.vic.gov.au

For more information and tools on saving energy, visit compare.energy.vic.gov.au







685 kWh



1.194 kWh



### **Summary of Your Plan**

Plan name

VIC Simply Renewal GDC 29/17

Renewable sources N/A & carbon offsets

Benefit

29% Guaranteed/eBill/Direct Debit

Discount

Benefit change date 30 DEC 2025

### Concession Information

You may be entitled to a VIC State Government Concession, rebate or relief scheme. For information on how to apply or to change your details call us on 13 88 08.

### **Payment Assistance**

If you are unable to pay this invoice in full, you may be eligible for payment assistance, such as:

- An extension of the due date of your invoice for one billing cycle;
- A payment plan under which you pay for your energy use in advance; or
- A payment plan which will enable you to pay your outstanding balance and expected future usage via fixed, regular instalments over an agreed period.

Please call us on 1800 065 475 to discuss these options or other options that may be available to VOU.

Understand Your Bill									
Energy Charges									
Meter Number	Start Date	Start Index	End Date	End Index	Bill Days	Usage kWhs	Meter Type		
4536137-001	13 Jan 2025	33653.145	08 Apr 2025	34085.676	86	432.53	Interval		
Tariff	Bill Period				Consumption	Unit Price	Amount (incl. GST)		
Peak	13 Jan 2025 to 0	8 Apr 2025			432.53 kWh	0.864710	\$374.01		
Supply Service Charg	ges					Unit Price	Amount (incl. GST)		
Supply Charges (	(86 Days)					1.170070	\$100.63		
Discounts							Amount (incl. GST)		
Discount Plan : 29% Guaranteed/eBill/Direct Debit Discount									
Energy Charges			\$374.01 (	Cr @ fixed 29%off			\$108.46 Cr		
Supply Charges			\$100.63 Cr @ fixed 29%off				\$29.18 Cr		
Total for Electricity Products							\$337.00 (incl. GST)		
GST standard rate @ 10.00%						\$30.64			