







Enquiries and complaints

(8:00am-7:00pm Mon-Fri AEST) 13 88 08

To report faults or emergencies, call your local

distributor AusNet Services (24 hrs)

Energy & Water Ombudsman Victoria (EWOV) 1800 500 509

Website engie.com.au/home/contact

Mr De Neefe 427 COLES RD WOODFIELD VIC 3715



Customer Number

Account Number

25857876 26000622

13 17 99

Invoice Number 67010552

08 February 2025 Issue Date

Site Address 427 COLES RD, WOODFIELD VIC 3715

6305589046 4 National Metering Identifier (NMI)

Your Electricity Account

Tax Invoice

Engie (ABN 67 269 241 237) is a partnership comprising IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Ltd (ACN 070 374 293)



Account Summary

Total amount of your last bill \$42.60 Payment received \$0.00 Balance brought forward \$14.74 CR



Total amount payable

\$0.00



ACCOUNT BALANCE -\$47.14



Could you save money on another plan?

Based on your past usage, our VIC-ENGIE Saver may cost you up to \$84.25 less per year than your current plan. Visit engie.com.au/compare-bill or call us to switch to this offer. You can review your plan at any time via MyENGIE myengie.engie.com.au



How to Pay



or Amex.

Visit engie.com.au

Ref: 260006226

or call **1300 654 238** to

pay by Visa, Mastercard

Credit Card **Payments**



PayPal

pay with PayPal.



Post Billpay



Pay in person at any post office, by phone on

13 18 16 or go to postbillpav.com.au

Billpay Code: 2013 Ref: 0260 0062 2106 3067 1902





Automatically pay on the due date by setting up direct debit. For details and an application form, visit engie.com.au

or call 13 88 08.



Phone & Internet Banking

Payment Not Required

Contact your bank or financial institution to make this payment from your cheque, savings, credit card or transaction account.

More info:

www.bpay.com.au Biller Code: 606327

Ref: 0260 0062 26



By Mail

Post payment slip with your cheque made payable to:

Engie. GPO Box 367 Melbourne VIC 3001 Please do not staple or attach the payment slip.

Depending on the payment method you use, fees may apply.

For more information please visit www.engie.com.au/help-centre/fees-charges

Centrepay payments: Eligible residential customers can contact Centrelink to arrange regular Centrepay deductions. Centrepay reference number: 555 062 444 C

Useful information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand Your Bill' section to see if you have received a rebate or concession. More information at energy.gov.au

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1800 370 600 to discuss the suitability of this plan for you.

MYENGIE

Pay Now



Interpreter Service 1300 408 265 - 8:00am to 7:00pm, Mon – Fri AEST TTY Service 1800 555 630 - 8:00am to 600pm, Mon - Fri AEST

Per il servizio interpreti chiamare il numero indicato sopra.

للحصول على خدمات الترجمة الشفهية إتصل بالرقم المدرج أعلاه.

Για υπηρεσία διερμηνέων, τηλεφωνήστε στον παραπάνω αριθμό.

Para comunicarse con el servicio de interpretación llame al número indicado arriba.

Muốn liên lac với sờ thống dịch, xin vui lòng gội số diện thoại trên dãy.

如需傳服務,請枏以上龙括。

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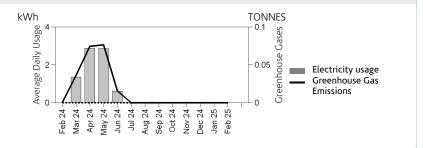
Meter Read Type

Based on an actual meter read. Your next scheduled meter read is 03 April 2025.

Consumption Profile

For more information and tools on saving energy, visit compare.energy.vic.gov.au

Total greenhouse emissions for this bill: 0.00 tonnes



Electricity Usage Benchmarks

Compare your electricity usage with similar households in your area.

Electricity Usage (kWh)

Average usage by number of people in household

Average daily cost: **\$1.05 Cr**Average daily usage: **0.00 kWh**Same time last year: **0.00 kWh**

To find out more about how the average household energy usage is

calculated visit compare.energy.vic.gov.au

For more information and tools on saving energy, visit compare.energy.vic.gov.au







421 kW



639 kWl

Summary of Your Plan

Plan name Simply RACV Plus 45/30

Renewable sources N/A & carbon offsets

Benefit N/A

Benefit change date 09 MAY 2026

Concession Information

You may be entitled to a VIC State Government Concession, rebate or relief scheme. For information on how to apply or to change your details call us on **13 88 08**.

Payment Assistance

If you are unable to pay this invoice in full, you may be eligible for payment assistance, such as:

- An extension of the due date of your invoice for one billing cycle;
- A payment plan under which you pay for your energy use in advance; or
- A payment plan which will enable you to pay your outstanding balance and expected future usage via fixed, regular instalments over an agreed period.

Please call us on **1800 065 475** to discuss these options or other options that may be available to you.

Supply Service Charges Supply Charges (31 Days) 1.3742 Other Charges Unit Pr

Australian Government Energy Bill Relief

Discounts

Understand Your Bill

Total for Electricity Products

GST standard rate @ 10.00%

Unit Pri	ce	Amount (incl. GST)
1.37423	30	\$42.60
Unit Pri	ce	Amount (incl. GST)
		\$75.00 Cr
		Amount (incl. GST)
		\$32.40 Cr (incl. GST)
		\$3.87