





Get In Touch

Enquiries and complaints

(8:00am-7:00pm Mon-Fri AEST) 13 88 08

To report faults or emergencies, call your local

distributor AusNet Services (24 hrs)

1800 500 509

13 17 99

Energy & Water Ombudsman Victoria (EWOV) Website

engie.com.au/home/contact

Mr De Neefe 427 COLES RD WOODFIELD VIC 3715



Customer Number

Account Number

25857876 26000622

Invoice Number 65412047

08 October 2024 Issue Date

427 COLES RD, WOODFIELD VIC 3715 Site Address

National Metering Identifier (NMI)

6305589046 4

Your Electricity Account

Tax Invoice

Engie (ABN 67 269 241 237) is a partnership comprising IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Ltd (ACN 070 374 293)



Important Update

Simply Energy is now ENGIE. You will see the ENGIE name in all future communications, bills and on our website.

For more information, please contact us or visit

engie.com.au/becoming-engie



Account Summary

Total amount of your last bill \$32.40 CR Payment received \$0.00 Balance brought forward \$32.40 CR



Total amount payable

\$0.00

DUE DATE

ACCOUNT BALANCE -\$141.17

Payment Not Required



S How to Pay



or Amex.

Visit engie.com.au

Ref: 260006226

or call **1300 654 238** to

pay by Visa, Mastercard

Credit Card **Payments**



PayPal

pay with PayPal.

For more information please visit www.engie.com.au/help-centre/fees-charges



Post Billpay





Direct Debit

Automatically pay on the due date by setting up direct debit. For details and an application form, visit

engie.com.au or call 13 88 08.



Phone & Internet Banking

financial institution to make this payment from your cheque, savings, credit card or transaction account.

Ref: 0260 0062 26



slip.

By Mail

Post payment slip with your cheque made payable to:

Engie. GPO Box 367 Melbourne VIC 3001 Please do not staple or attach the payment

Centrepay reference number: 555 062 444 C

Useful information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand Your Bill' section to see if you have received a rebate or concession. More information at energy.gov.au

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1800 370 600 to discuss the suitability of this plan for you.

MYENGIE

Pay Now

Depending on the payment method you use, fees may apply.

Centrepay payments: Eligible residential customers can contact Centrelink to arrange regular Centrepay deductions.

Pay in person at any post office, by phone on **13 18 16** or go to postbillpay.com.au

Billpay Code: 2013 Ref: 0260 0062 2106 1408 5012



Contact your bank or

More info:

www.bpay.com.au

Biller Code: 606327



Interpreter Service 1300 408 265 - 8:00am to 7:00pm, Mon – Fri AEST TTY Service 1800 555 630 - 8:00am to 600pm, Mon - Fri AEST

Per il servizio interpreti chiamare il numero indicato sopra.

للحصول على خدمات الترجمة الشفهية إتصل بالرقم المدرج أعلاه.

Για υπηρεσία διερμηνέων, τηλεφωνήστε στον παραπάνω αριθμό.

Para comunicarse con el servicio de interpretación llame al nùmero indicado arriba.

Muốn liên lac với sờ thống dịch, xin vui lòng gội số diện thoại trên dãy.

如需傳服務,請枏以上龙括。

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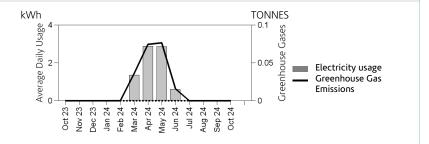
Meter Read Type

Based on an actual meter read. Your next scheduled meter read is 03 January 2025.

Consumption Profile

For more information and tools on saving energy, visit compare.energy.vic.gov.au

Total greenhouse emissions for this bill: 0.00 tonnes



Electricity Usage Benchmarks

Compare your electricity usage with similar households in your area.

Electricity Usage (kWh)

Average usage by number of people in household

Average daily cost: \$3.63 Cr Average daily usage: 0.00 kWh Same time last year: 0.00 kWh

To find out more about how the average household energy usage is

 ${\it calculated\ visit\ {\bf compare.energy.vic.gov.au}}$

For more information and tools on saving energy, visit compare.energy.vic.gov.au



0 kWh







6

\$108.77 Cr (incl. GST)

\$3.75

Summary of Your Plan

Plan name Simply RACV Plus 45/30

Renewable sources N/A & carbon offsets

Total for Electricity Products

GST standard rate @ 10.00%

Benefit N/A

Benefit change date 09 MAY 2026

Concession Information

You may be entitled to a VIC State Government Concession, rebate or relief scheme. For information on how to apply or to change your details call us on **13 88 08**.

Payment Assistance

If you are unable to pay this invoice in full, you may be eligible for payment assistance, such as:

- An extension of the due date of your invoice for one billing cycle;
- A payment plan under which you pay for your energy use in advance; or
- A payment plan which will enable you to pay your outstanding balance and expected future usage via fixed, regular instalments over an agreed period.

Please call us on **1800 065 475** to discuss these options or other options that may be available to you.

Understand Your Bill Supply Service Charges Unit Price Amount (incl. GST) Supply Charges (30 Days) 1.374230 \$41.23 Other Charges **Unit Price** Amount (incl. GST) Australian Government Energy Bill Relief \$75.00 Cr Australian Government Energy Bill Relief \$75.00 Cr Discounts Amount (incl. GST)